

Appendix A to Part 92— Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:

Discrimination is Against the Law

Professional Eye Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Professional Eye Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Professional Eye Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Information written in other languages

If you need these services, contact Brenda Bigley at Professional Eye Care.

If you believe that Professional Eye Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Brenda Bigley, 214 Savannah Avenue Statesboro, GA 30458, Phone: 912-764-5609, Fax: 912-764-7786.

You can file a grievance in person, by mail or fax. If you need help filing a grievance, Brenda Bigley is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.